
JONAH SILAS SHERIDAN

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SUMMARY

Technology consultant seeking to use technical and management skills in the advancement of environmental and social justice. Strong theoretical background, technical planning expertise and project management skills developed over 7 years of professional experience, as both an employee and consultant, enabling small businesses and non-profits to better fulfill their missions.

RELEVANT EXPERIENCE

Jonah Silas Sheridan Consulting, San Francisco, California **Technology Consultant**

May 2003 – Present

- Delivered consulting services in strategic technology planning, data management, network engineering, software and hardware purchasing, training and ongoing desktop and server support to small businesses and non-profits around the Bay Area.
- Managed and implemented IT projects from end to end including full network moves, network rebuilds and upgrades, multi-site network integration and database deployment. Provided timely and effective technical support to numerous offices by phone, email and on-site including off-hours and emergency work.
- Clients include AIDS Legal Referral Panel, The Center for Creative Land Reuse, Eat Well Farms, Mission SF Federal Credit Union, People's Grocery, Pets Are Wonderful Support (SF), San Francisco Botanical Garden and the Transportation and Land Use Coalition.

Tech Underground Collective, Bay Area, California **Member**

October 2003 – Present

- Active member of a collective of self-employed non-profit technology consultants since October 2003, soon after its inception. With a mission of getting cost-effective, quality technical assistance to local non-profits the collective provides client referral, peer support, and technical assistance to all members
- Led subcommittee and facilitated meetings focused on an overhaul of the collective's rules and regulations. Researched and presented on democratic decision making and conflict resolution options for small groups. New rulebook approved by consensus of membership January 2006.
- Presented panel at the Non-Profit Technology Conference in Seattle, 2006, representing and sharing the collective's distinctly unique approach to delivering technology services to non-profits.

Rocket Science Consulting, San Francisco, California **Lead Technical Consultant**

January – September 2007

- Led technical team in fast paced startup consulting company. Acted as tier two support for all consultants working on client issues and technical projects. Provided specialized consulting services such as software evaluation, network segmentation, disaster planning and linux system administration.
- Evaluated software packages and advised CEO on purchases for systems providing managed services to a highly diverse, 24/7 client roster. Installed, configured, tested, supported and wrote documentation for email filtering, managed firewalls, virus protection and server monitoring tools.
- Managed a small team in successfully completing several large scale data center and office infrastructure projects including the patching of a daylight savings problem at all client sites, VOIP implementation and server consolidation.

Rainforest Action Network, San Francisco, California
Network Administrator

February 2004 - February 2005

- Managed and implemented upgrade of 50 node peer-to-peer multi-workgroup mixed network running at slow speeds to a significantly faster and more manageable unified Windows 2003 Active Directory domain able to support on-the-go organizers and a growing high-profile office.
- Provided timely quality technical support and systems administration for a very mobile user base of varying technical understanding in a high-energy, fast-paced activist environment.
- Served as technology specialist on a committee discussing techniques and strategies for online community building at RAN.

Otto Frei and Jules Borel Company, Oakland, California
IT Manager

May 2001 – February 2004

- Oversaw all aspects of a 45-user multi-server Windows NT/2000 network including architecture, security, systems administration, installation, training and technical support.
- As first ever IT Manager at the company, successfully introduced company wide services such as e-mail, automated document generation, distribution and archiving as well as network and data security.
- Wrote custom programs, using Microsoft Access and VBA, to support critical business processes including data reporting and extraction, database maintenance and inventory and pricing control.

Sarvodaya Shramadana, Moratuwa, Sri Lanka
Volunteer Technology Consultant/Trainer

January 2000

- Participated in meetings with Deputy Executive Director and rural village leaders and activists as part of the early planning stages of one of the first CTC projects in Sri Lanka, a program that has since expanded to include a national scope. Provided written response to the proposed plans.
- Developed first stages of a curriculum for teaching web development in a resource poor context lacking computing access. Taught class of staff members basic HTML over the course of a month.

E D U C A T I O N

San Francisco Botanical Garden, San Francisco, California
Urban Permaculture Design Certification

Summer 2006

Certificate awarded for successful completion of 96+ hour curriculum and group design project on Permaculture and sustainable systems, with an emphasis on urban environments and challenges. Group project focused on alternative regenerative teaching and learning technology systems.

Amherst College, Amherst, Massachusetts

Bachelor of Arts, *cum laude with departmental honors*

August 1996 – May 2000

Majors: Computer Science, Religion

Thesis: "Tradition and Modernity in the Post-Colonial Context:

The Case of the Sarvodaya Shramadana Movement of Sri Lanka."

Antioch Education Abroad, Bodh Gaya, India
Buddhist Studies in India

August – December 1998

Attended unique Buddhist Studies program emphasizing a comprehensive and hands-on anthropological, sociological, philosophical and personal experience of the religion.

William J. Palmer High School, Colorado Springs, Colorado
International Baccalaureate Diploma

August 1993 – May 1996

International Baccalaureate (IB) Diploma awarded for successful completion of internationally moderated curriculum involving 6 college level courses in the final two years of high school, an extended essay and program of community service.

SELECTED SKILLS

Strategic Technical Planning
IT and Project Management
Systems Administration and Support (Linux, Windows, MacOS)
Server Application Setup and Configuration (Database, Email, Web, Custom)
Network Security, Monitoring and Optimization
Data Integrity and Recovery
Desktop Support and Training

OUTSIDE INTERESTS

Outside interests include community gardening, collectives/small group democracy, sustainable food supplies, hiking and backpacking, homebrewing, cooking, website development and travel.